CloudBacko

CloudBacko App
Two-Factor Authentication (2FA)
Getting Started Guide

CloudBacko Corporation

8 June 2022

CloudBacko App

CloudBacko app offers Two-Factor Authentication (2FA) support for securing access to CloudBacko Pro and Lite.

Supported Android and iOS version:

- Android 8 and later
- iOS 12.0 and later

Key features:

CloudBacko app allows you to:

- Strengthens security when logging in to CloudBacko Pro and Lite
- Register one or more devices for 2FA authentication
- Supports both Time-based One Time Password (TOTP) and Push Notifications.

Installing CloudBacko App

Install the latest version of CloudBacko app from the App Store or Play Store.

How do I install from Play Store?

1. Go to Google Play Store app.

2. Search CloudBacko or use this link.

3. Tap Install.

How do I install from App Store?

1. Go to App Store app.

2. Search CloudBacko or use this link.

3. Tap Get.

4. Tap Install.

5. Input Apple password then tap Sign In or use Touch ID by placing your enrolled fingerprint on the Touch ID sensor.

For more information, check the full version of [CloudBacko App v1 User Guide for Android and iOS – Chapter 4: Download and Install CloudBacko App](#)

Registering your mobile device for 2FA

Register your device for 2FA on CloudBacko Pro and Lite.

How do I register my mobile device?

1. Open CloudBacko Pro, or Lite, go to Settings > Authentication.

2. Switch on Two-Factor Authentication, then click Add.

3. Download the CloudBacko app from Google Play Store or App Store.

4. Scan QR Code using the CloudBacko app – go to 2FA. Tap Scan QR code in your application.

5. Once QR Code is detected, tap OK to register your mobile device.

6. On the CloudBacko app, setup your recovery phone number by tapping on the account then Enter recovery phone number.

7. Select your country code and enter your phone number then tap Send SMS verification code.

8. Enter the verification code sent to your mobile device and click OK to finish the setup.

    [Alternative step] If you cannot scan the QR Code:

    a. Click Not able to scan QR code? Click here to pair with TOTP secret key link and click Show Secret Key.

    b. On the CloudBacko app tap Not able to scan QR code?, enter the Username and Secret Key then tap Connect.

    c. On CloudBacko Pro or Lite enter the one-time passcode and display name (same as the username on the CloudBacko app) and click OK to finish the setup.

For more information, check the full version of CloudBacko App v1 User Guide for Android and iOS – Chapter 6.3: 2FA - Two Factor Authentication

Login using CloudBacko app

Login on CloudBacko Pro or Lite using CloudBacko app.

How do I login using CloudBacko app?

1. Open CloudBacko Pro or Lite.

2. Click Approve request in Authenticator App from "Name of Mobile device" link.

3. Accept the login request on CloudBacko app.

4. [Optional step] If push notification is not working:

    a. Click Authenticate with one-time password link.

    b. Input the one-time password generated from CloudBacko app.

For more information, check our CloudBacko Wiki for the full version of the CloudBacko Quick Start guides:

- CloudBacko Pro / Lite v5 Quick Start Guide for Windows – Chapter 7.2.2: Subsequent logins with 2FA
- CloudBacko Pro / Lite v5 Quick Start Guide for macOS – Chapter 6.2.2: Subsequent logins with 2FA
- CloudBacko Pro v5 Quick Start Guide for Linux GUI – Chapter 6.2.2: Subsequent logins with 2FA