



 CloudBacko Pro

# Windows Server Core Installation Guide

CloudBacko Corporation

21 December 2021

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## Revision History

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Date	Descriptions	Version
21 December 2021	▪ Ch. 2.1 – updated download instructions	5.1.0.0

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## 1 Summary

This guide is focused on the steps of how to download, install, start, and uninstall CloudBacko Pro on Windows Server Core. Although the examples show a CloudBacko Pro installation on Windows Server 2016 Core, CloudBacko Pro also supports Windows Server 2008/ 2008 R2/ 2012/ 2012 R2 Core.

### NOTE

All the process, i.e. Download, Install, Check, Stop, & Start Services and, Uninstall, must be done with PowerShell.

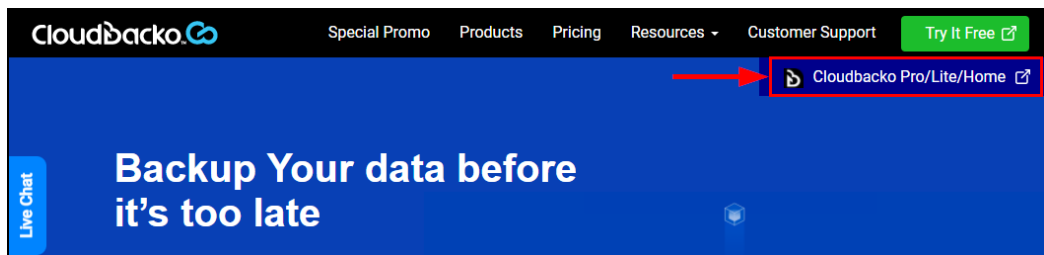
## 2 Download and Install CloudBacko Pro

### 2.1 Find Download Link of CloudBacko Pro

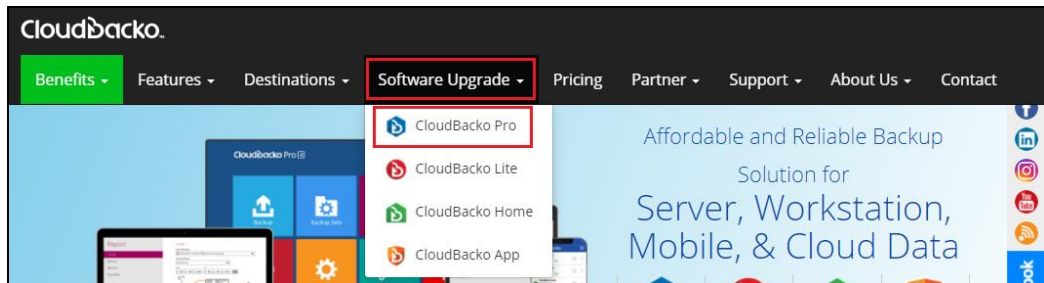
If the Windows Server Core installation does not have a web browser installed, use the following steps on another machine with a web browser to obtain the latest download link so it can be used on the Windows Server Core Machine.

Otherwise, use the web browser on the Windows Server Core Machine to download the CloudBacko Pro installer and follow the steps in [Chapter: 2.3 Installing CloudBacko Pro](#).

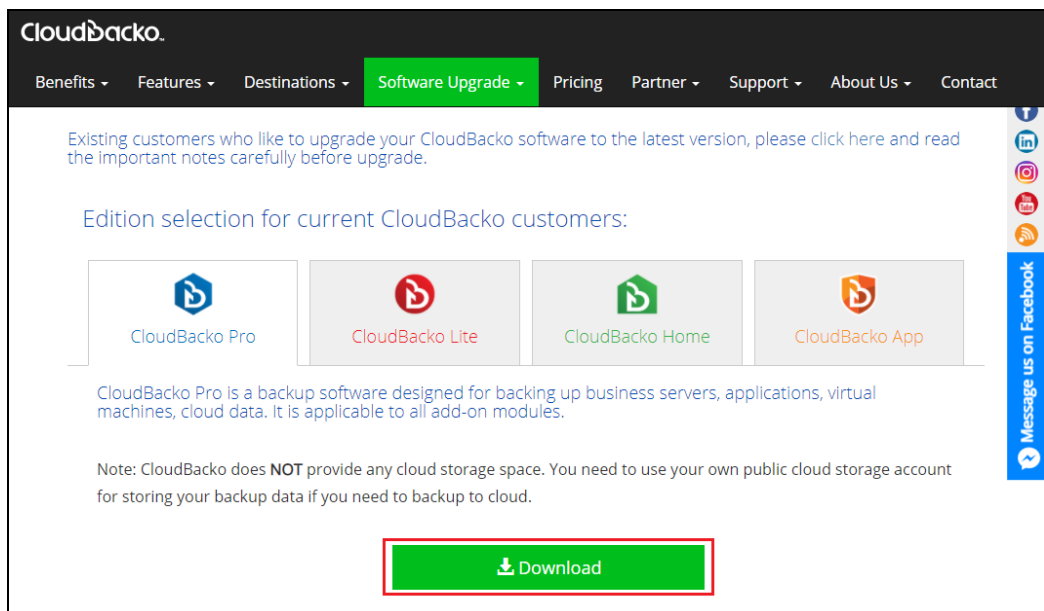
1. In a web browser, go to CloudBacko website <https://go.cloudbacko.com>. Click **Cloudbacko Pro/Lite/Home**.



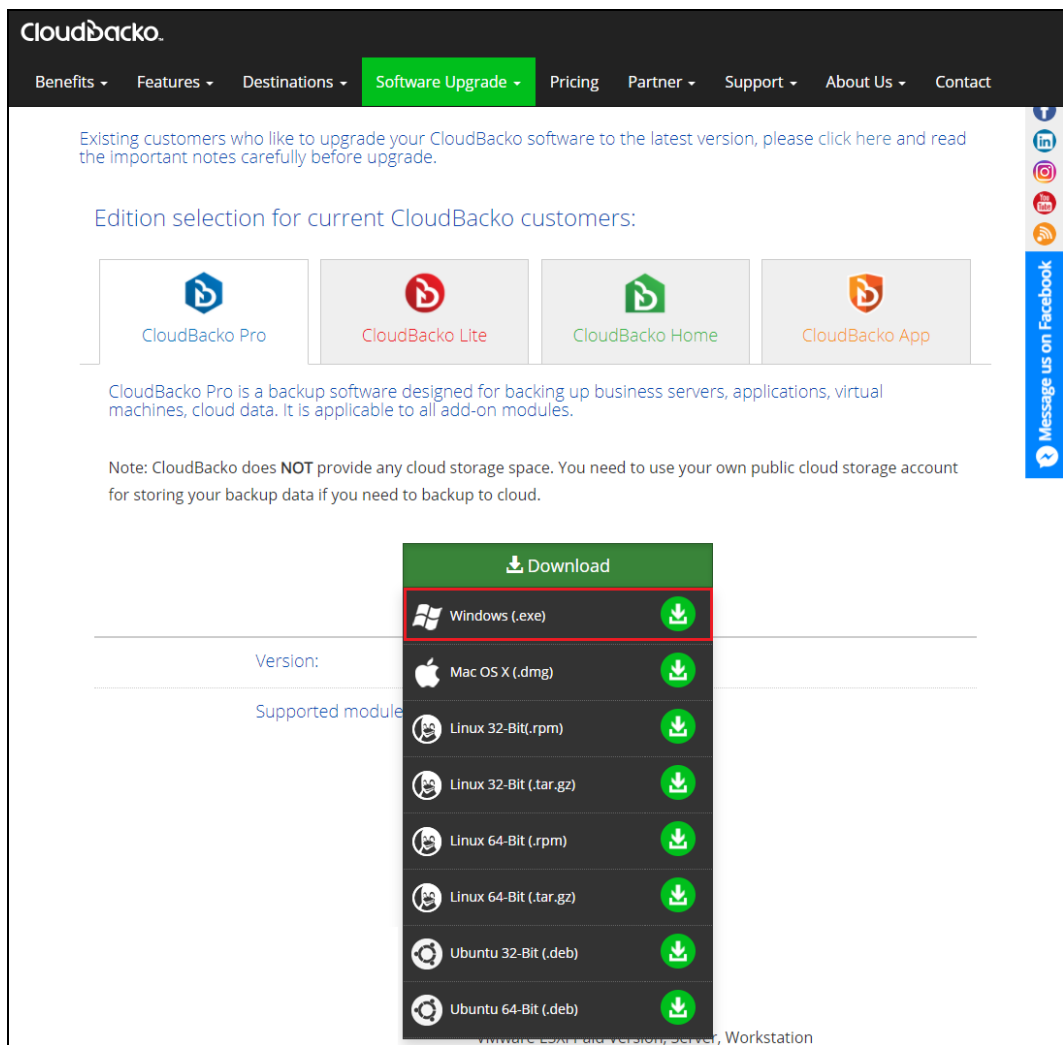
2. Click **Software Upgrade** and select CloudBacko Pro.



3. In the CloudBacko Pro tab, click **Download**.



4. Click the Download  icon to go to the download page.




CloudBacko.


Benefits ▾ Features ▾ Destinations ▾ **Software Upgrade ▾** Pricing Partner ▾ Support ▾ About Us ▾ Contact

Existing customers who like to upgrade your CloudBacko software to the latest version, please click here and read the important notes carefully before upgrade.


Edition selection for current CloudBacko customers:




CloudBacko Pro



CloudBacko Lite



CloudBacko Home



















CloudBacko App

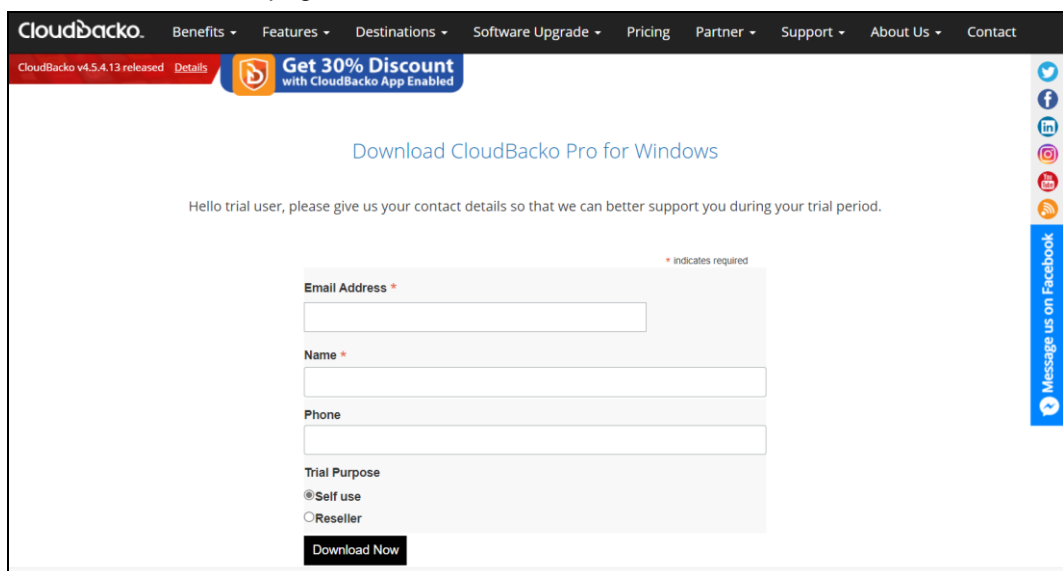
CloudBacko Pro is a backup software designed for backing up business servers, applications, virtual machines, cloud data. It is applicable to all add-on modules.

Note: CloudBacko does **NOT** provide any cloud storage space. You need to use your own public cloud storage account for storing your backup data if you need to backup to cloud.

Download


-  Windows (.exe) 
-  Mac OS X (.dmg) 
-  Linux 32-Bit (.rpm) 
-  Linux 32-Bit (.tar\_gz) 
-  Linux 64-Bit (.rpm) 
-  Linux 64-Bit (.tar\_gz) 
-  Ubuntu 32-Bit (.deb) 
-  Ubuntu 64-Bit (.deb) 

5. In the Download form page, click **Download Now**.



CloudBacko.

Benefits ▾ Features ▾ Destinations ▾ **Software Upgrade ▾** Pricing Partner ▾ Support ▾ About Us ▾ Contact

CloudBacko v4.5.4.13 released [Details](#)  **Get 30% Discount** with CloudBacko App Enabled

Download CloudBacko Pro for Windows

Hello trial user, please give us your contact details so that we can better support you during your trial period.

\* indicates required

Email Address \*

Name \*

Phone

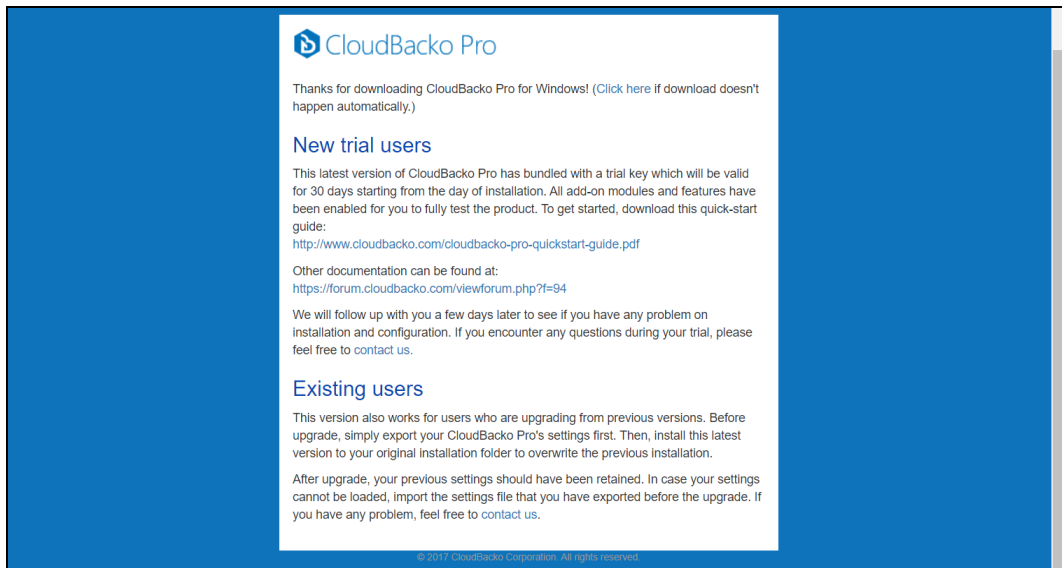
Trial Purpose

Self use

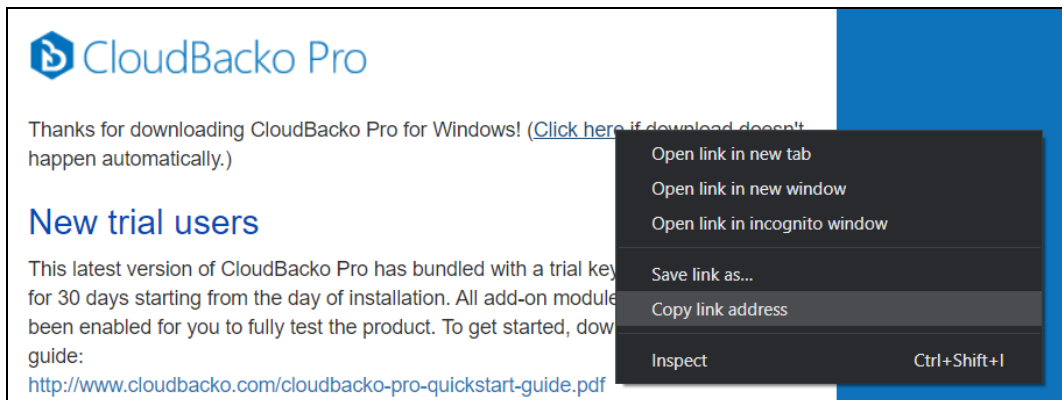
Reseller

Download Now

6. It will redirect you to the page where CloudBacko Pro for Windows is ready to download. Look for the “Click here” link, right click and copy link address.



Thanks for downloading CloudBacko Pro for Windows! (Click here if download doesn't happen automatically.)



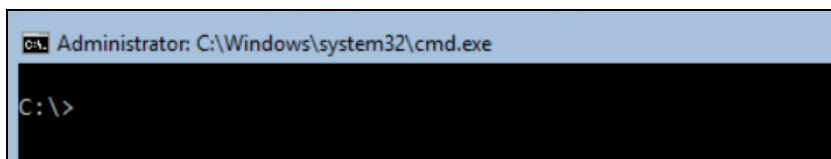
7. Use this download link on the Windows Server Core Machine to download the latest CloudBacko Pro installer.

<http://cdn.cloudbacko.com/installers/v4/41213/cbp-win.exe>



## 2.2 Download CloudBacko Pro Installer

1. Login to the Windows Server Core and start the command prompt.

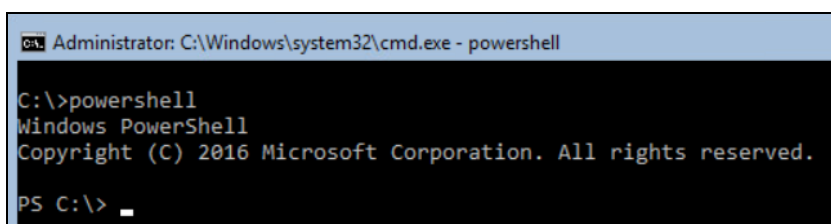


```
Administrator: C:\Windows\system32\cmd.exe
C:\>
```

2. Type in the following command to enter PowerShell.

```
C:\>powershell
```

After successfully entering PowerShell the prompt will change to PowerShell prompt.

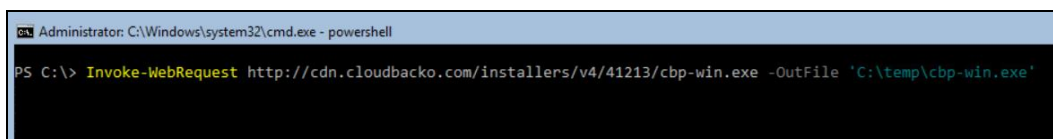


```
Administrator: C:\Windows\system32\cmd.exe - powershell
C:\>powershell
Windows PowerShell
Copyright (C) 2016 Microsoft Corporation. All rights reserved.
PS C:\> _
```

3. Use the following command to download the online CloudBacko Pro installer to Windows Server Core **C:\temp** folder.

```
PS C:\> Invoke-WebRequest
http://cdn.cloudbacko.com/installers/v4/41213/cbp-win.exe -
OutFile 'c:\temp\cbp-win.exe'
```

**Example:** `Invoke-WebRequest http://cdn.cloudbacko.com/installers/v4/41213/cbp-win.exe -OutFile 'c:\temp\cbp-win.exe'`



```
Administrator: C:\Windows\system32\cmd.exe - powershell
PS C:\> Invoke-WebRequest http://cdn.cloudbacko.com/installers/v4/41213/cbp-win.exe -OutFile 'c:\temp\cbp-win.exe'
```

### NOTE

- The above command will download the CloudBacko Pro installer to the path “C:\temp”.
- You can change the download path of the file, which is “C:\temp” to another path, but **DO NOT** change the file name of the CloudBacko Pro installer downloaded, i.e. “cbp-win.exe”.
- To find the download link for CloudBacko Pro, refer to [Chapter: 2.1 Find Download Link of CloudBacko Pro](#).

4. During downloading of CloudBacko Pro installer, the following message will be displayed:

```
Administrator: C:\Windows\system32\cmd.exe - powershell
Writing web request
Writing request stream... (Number of bytes written: 83290924)
```

After completing the download of CloudBacko Pro installer, the screen above will disappear. Press **Enter** button to continue.

5. Verify the CloudBacko Pro installer is downloaded using the following command.

```
PS C:\temp>dir
```

```
Administrator: C:\Windows\system32\cmd.exe - powershell
PS C:\temp> dir

Directory: C:\temp

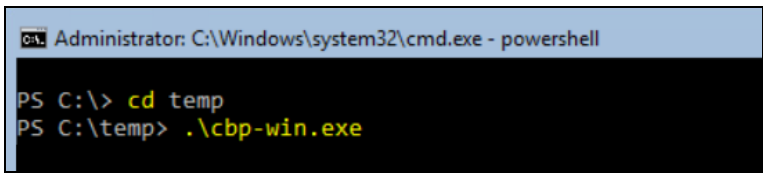
Mode                LastWriteTime         Length Name
----                -
-a----             7/29/2020   6:28 PM      288619552 cbp-win.exe

PS C:\temp> _
```

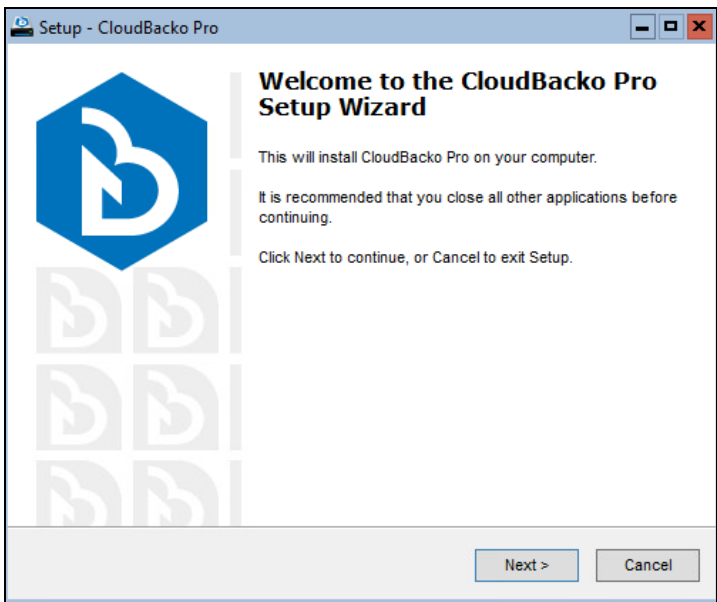
## 2.3 Installing CloudBacko Pro

1. Use the following command to execute the installer.

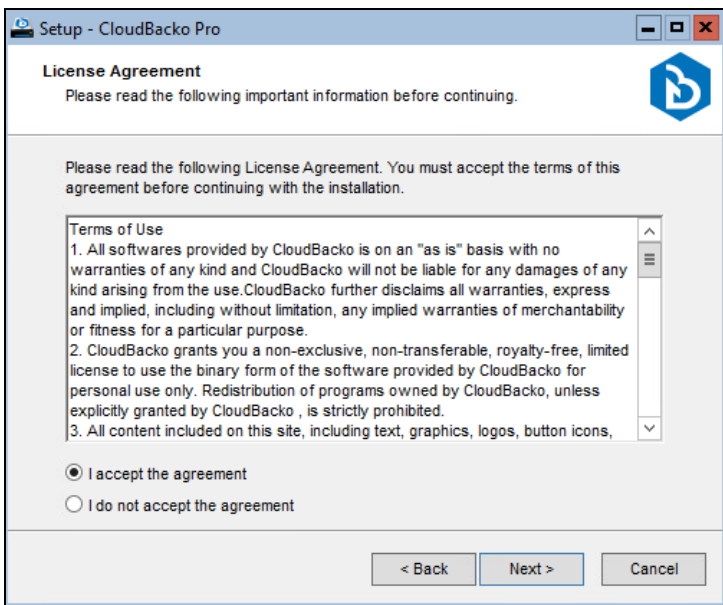
```
PS C:\>cd \temp
PS C:\temp> .\cbp-win.exe
```



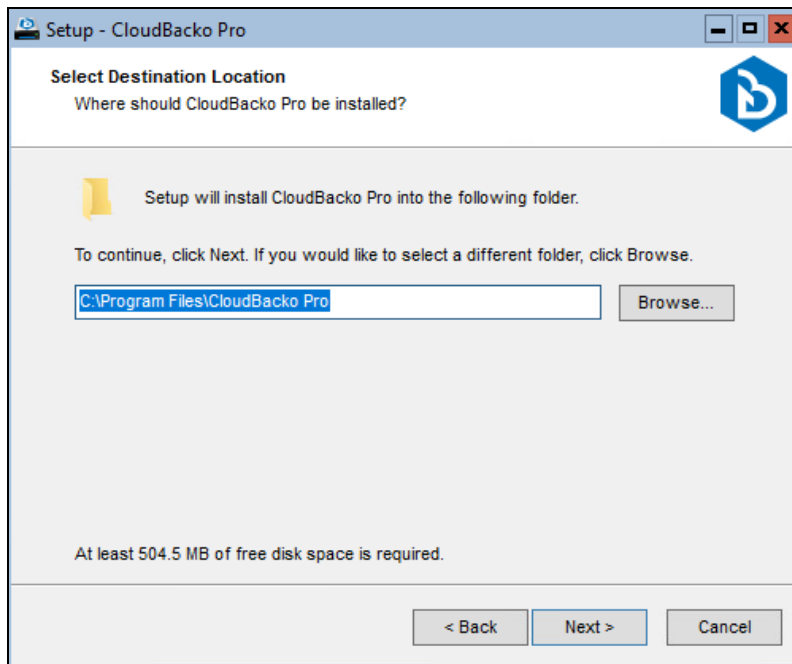
2. When the CloudBacko Pro Setup Wizard is shown. Click **Next** to continue.



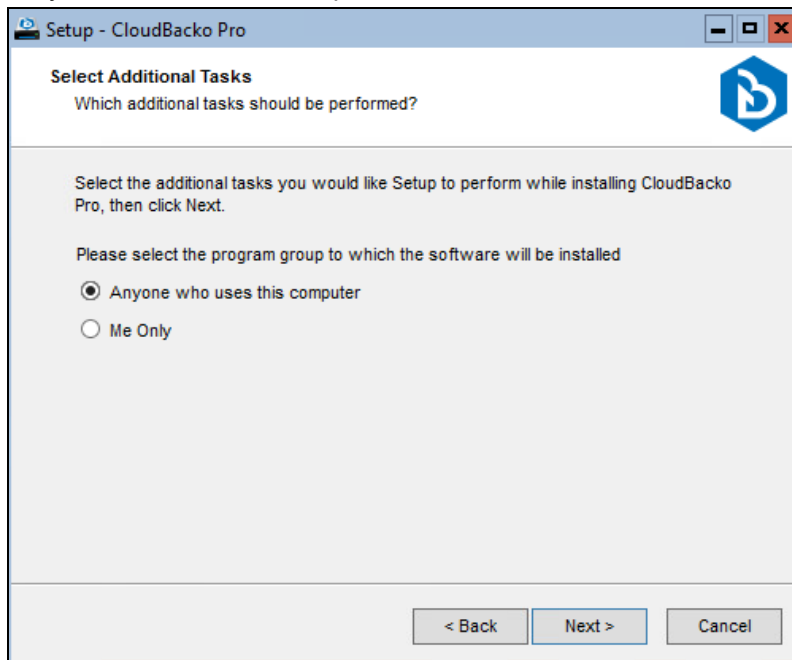
3. Select **"I accept the agreement"** after reading the license agreement. Then click **Next** to continue.

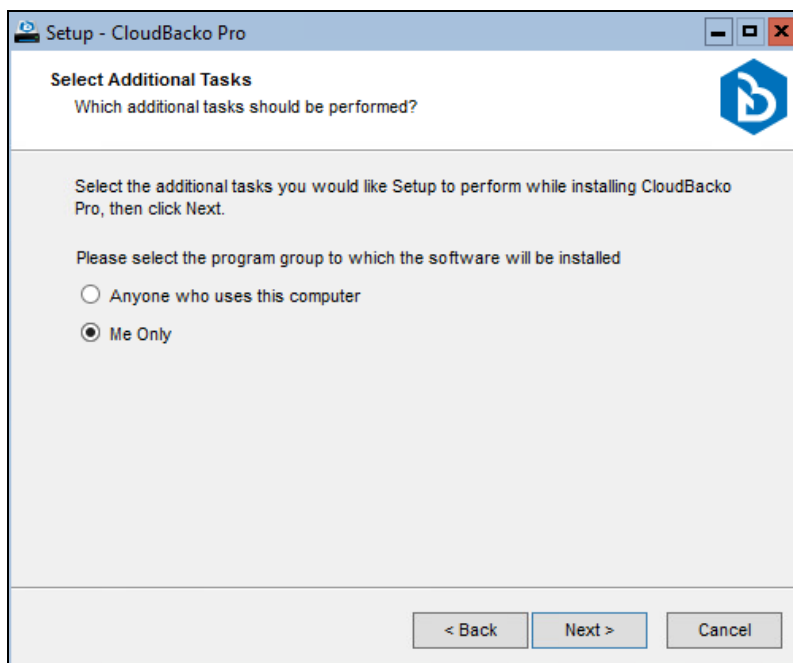


4. Choose the installation directory. Then click **Next** to continue.



5. Select the program group to which the software will be installed. The default setting is "Anyone who uses this computer".

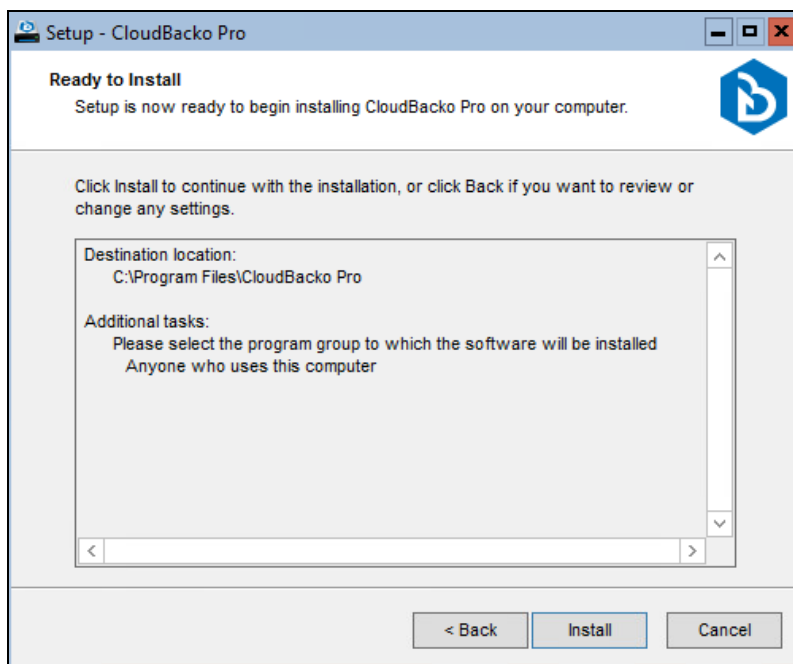


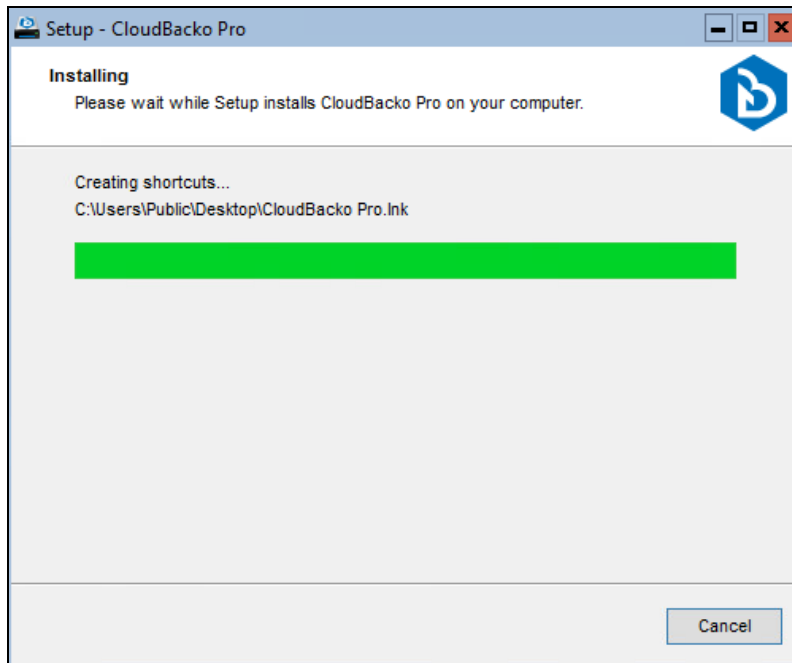
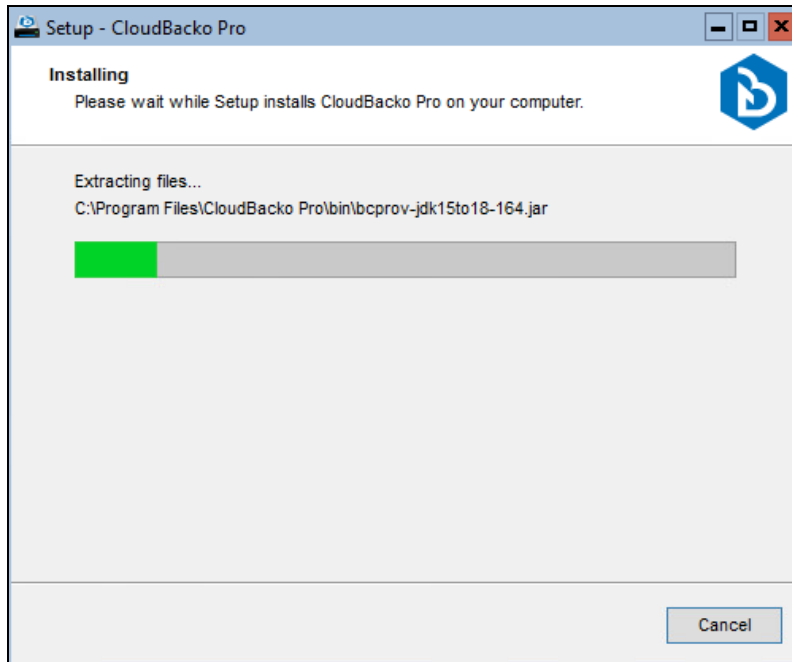


### NOTE

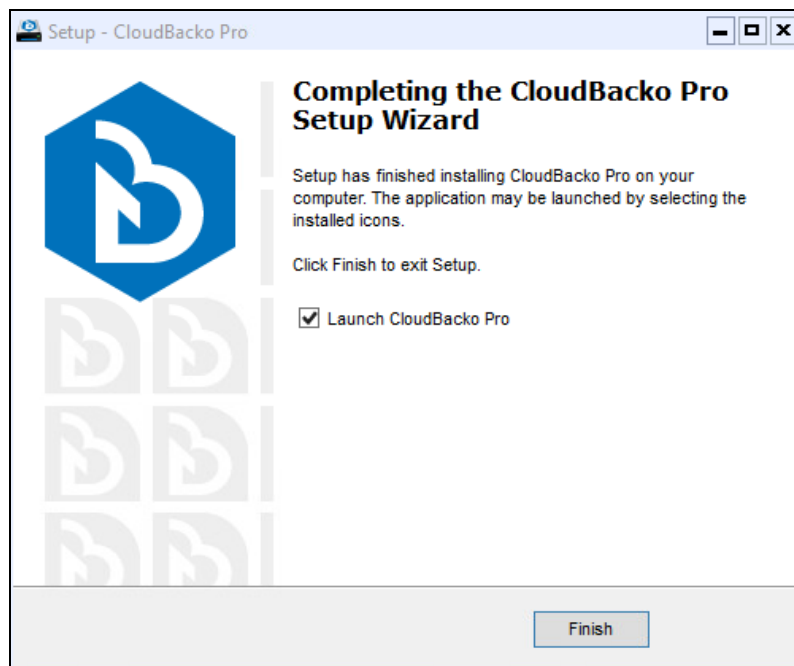
- The above command will download the CloudBacko Pro installer to the path "C:\temp".
- Once the program group setting has been chosen and the installation completed; if you need to change the setting, this will require an uninstallation and re-installation of the application

6. Click **Install** to start installation.





7. Click **Finish** to complete the installation.



## 3 CloudBacko Pro Services

### 3.1. Check CloudBacko Pro Services

After installation, check whether “CloudBacko Pro Services” and “NFS Service (CloudBacko)” are running.

**NOTE**

- “CloudBacko Pro Services” is used to kick automated or scheduled backup jobs, and “NFS Service (CloudBacko)” is used for Run Direct function.
- Please start both of the services if you find them not running, to ensure both backup jobs and Run Direct function work.

There are two (2) methods to check the services status:

**1. Method 1: Use PowerShell command prompt**

```
PS C:\>Get-Service -Name 'CloudBacko Pro Services'
```

```
Administrator: C:\Windows\system32\cmd.exe - powershell
PS C:\> Get-Service -Name 'CloudBacko Pro Services'
Status      Name          DisplayName
-----
Running     cbps          CloudBacko Pro Services
```

OR

```
PS C:\>Get-Service -Name 'cbps'
```

```
Administrator: C:\Windows\system32\cmd.exe - powershell
PS C:\> Get-Service -Name 'cbps'
Status      Name          DisplayName
-----
Running     cbps          CloudBacko Pro Services
```



```
PS C:\>Get-Service -Name 'NFS Service (CloudBacko)'
```

```
CA Administrator: C:\Windows\system32\cmd.exe - powershell  
PS C:\> Get-Service -Name 'NFS Service (CloudBacko)'  
Status   Name           DisplayName  
-----   -  
Running  OBNfsServer    NFS Service (CloudBacko)
```

OR

```
PS C:\>Get-Service -Name 'OBNfsServer'
```

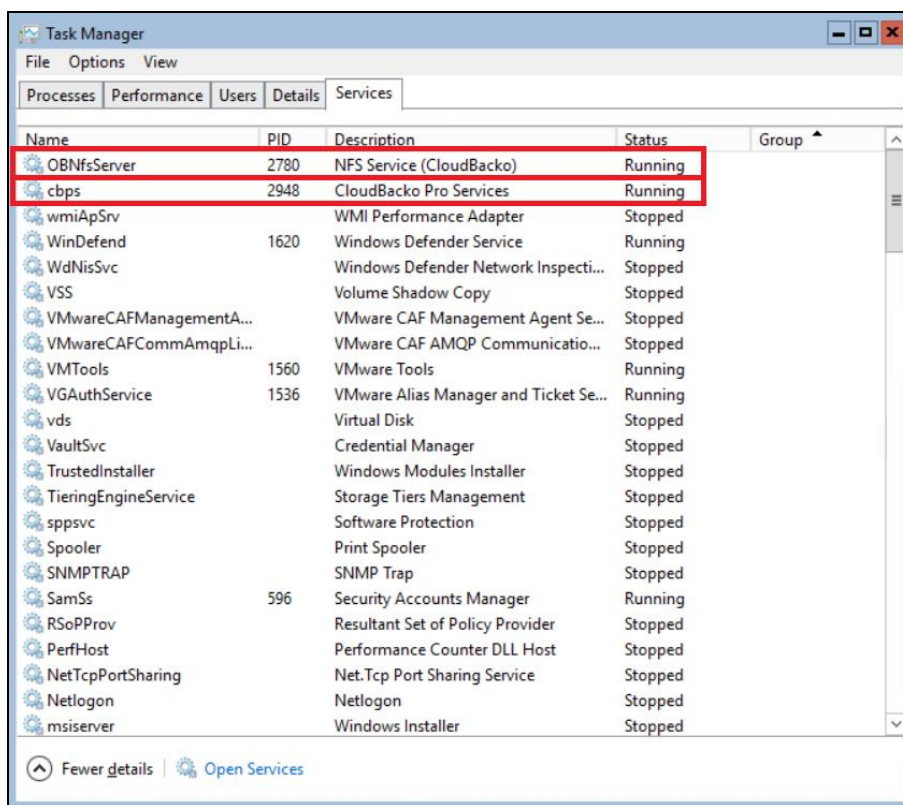
```
CA Administrator: C:\Windows\system32\cmd.exe - powershell  
PS C:\> Get-Service -Name 'OBNfsServer'  
Status   Name           DisplayName  
-----   -  
Running  OBNfsServer    NFS Service (CloudBacko)
```

## 2. Method 2: Use GUI

- i. Use the following command to open task manager.

```
PS C:\>taskmgr
```

- ii. Task Manager should appear. Navigate to Services.



- iii. Ensure the following services exist and running.

OBNfsServer	2780	NFS Service (CloudBacko)	Running
cbps	2948	CloudBacko Pro Services	Running

If the services are not running, right click to start.

### 3.2. Stop CloudBacko Pro Services

To stop the CloudBacko Pro Services, use the following command:

```
PS C:\>Stop-Service -Name 'CloudBacko Pro Services'
PS C:\>Stop-Service -Name 'NFS Service (CloudBacko)'
```

A terminal window titled "C:\ Windows\system32\cmd.exe - powershell" showing the command `Stop-Service -Name 'CloudBacko Pro Services'` being entered and executed. The prompt returns to `PS C:\>`.

A terminal window titled "Administrator: C:\Windows\system32\cmd.exe - powershell" showing the command `Stop-Service -Name 'NFS Service (CloudBacko)'` being entered and executed. The prompt returns to `PS C:\>`.

OR

```
PS C:\>Stop-Service -Name 'cbps'
PS C:\>Stop-Service -Name 'OBNfsServer'
```

A terminal window titled "Administrator: C:\Windows\system32\cmd.exe - powershell" showing the command `Stop-Service -Name 'cbps'` being entered and executed. The prompt returns to `PS C:\>`.

A terminal window titled "Administrator: C:\Windows\system32\cmd.exe - powershell" showing the command `Stop-Service -Name 'OBNfsServer'` being entered and executed. The prompt returns to `PS C:\>`.

```
PS C:\>Get-Service -Name 'CloudBacko Pro Services'  
PS C:\>Get-Service -Name 'NFS Service (CloudBacko)'
```

```
C:\> Select Administrator: C:\Windows\system32\cmd.exe - powershell  
  
PS C:\> Get-Service -Name 'CloudBacko Pro Services'  
  
Status   Name           DisplayName  
-----   -  
Stopped  cbps           CloudBacko Pro Services
```

```
C:\> Administrator: C:\Windows\system32\cmd.exe - powershell  
  
PS C:\> Get-Service -Name 'NFS Service (CloudBacko)'  
  
Status   Name           DisplayName  
-----   -  
Stopped  OBNfsServer    NFS Service (CloudBacko)
```

OR

```
PS C:\>Get-Service -Name 'cbps'  
PS C:\>Get-Service -Name 'OBNfsServer'
```

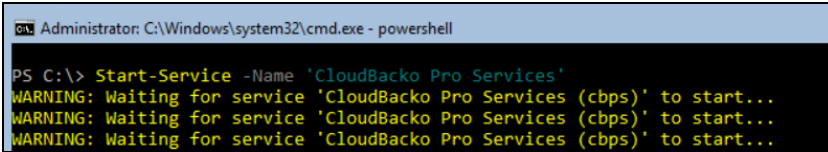
```
C:\> Administrator: C:\Windows\system32\cmd.exe - powershell  
  
PS C:\> Get-Service -Name 'cbps'  
  
Status   Name           DisplayName  
-----   -  
Stopped  cbps           CloudBacko Pro Services
```

```
C:\> Administrator: C:\Windows\system32\cmd.exe - powershell  
  
PS C:\> Get-Service -Name 'OBNfsServer'  
  
Status   Name           DisplayName  
-----   -  
Stopped  OBNfsServer    NFS Service (CloudBacko)
```

### 3.3. Start CloudBacko Pro Services

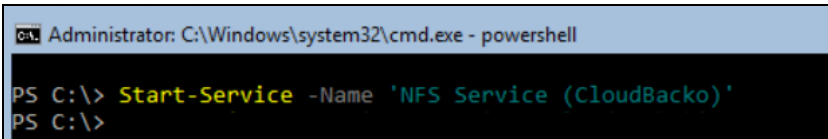
To start the CloudBacko Pro Services, use the following command:

```
PS C:\>Start-Service -Name 'CloudBacko Pro Services'
PS C:\>Start-Service -Name 'NFS Service (CloudBacko)'
```



Administrator: C:\Windows\system32\cmd.exe - powershell

```
PS C:\> Start-Service -Name 'CloudBacko Pro Services'
WARNING: Waiting for service 'CloudBacko Pro Services (cbps)' to start...
WARNING: Waiting for service 'CloudBacko Pro Services (cbps)' to start...
WARNING: Waiting for service 'CloudBacko Pro Services (cbps)' to start...
```

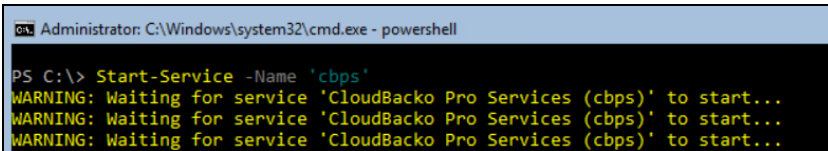


Administrator: C:\Windows\system32\cmd.exe - powershell

```
PS C:\> Start-Service -Name 'NFS Service (CloudBacko)'
PS C:\>
```

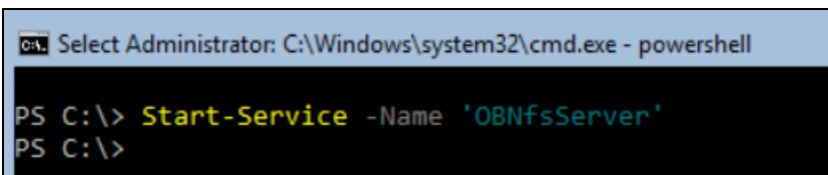
OR

```
PS C:\>Start-Service -Name 'cbps'
PS C:\>Start-Service -Name 'OBNfsServer'
```



Administrator: C:\Windows\system32\cmd.exe - powershell

```
PS C:\> Start-Service -Name 'cbps'
WARNING: Waiting for service 'CloudBacko Pro Services (cbps)' to start...
WARNING: Waiting for service 'CloudBacko Pro Services (cbps)' to start...
WARNING: Waiting for service 'CloudBacko Pro Services (cbps)' to start...
```



Select Administrator: C:\Windows\system32\cmd.exe - powershell

```
PS C:\> Start-Service -Name 'OBNfsServer'
PS C:\>
```

```
PS C:\>Get-Service -Name 'CloudBacko Pro Services'  
PS C:\>Get-Service -Name 'NFS Service (CloudBacko)'
```

```
C:\> Administrator: C:\Windows\system32\cmd.exe - powershell  
PS C:\> Get-Service -Name 'CloudBacko Pro Services'  
  
Status   Name           DisplayName  
-----  
Running  cbps           CloudBacko Pro Services
```

```
C:\> Administrator: C:\Windows\system32\cmd.exe - powershell  
PS C:\> Get-Service -Name 'NFS Service (CloudBacko)'  
  
Status   Name           DisplayName  
-----  
Running  OBNfsServer    NFS Service (CloudBacko)
```

OR

```
PS C:\>Get-Service -Name 'cbps'  
PS C:\>Get-Service -Name 'OBNfsServer'
```

```
C:\> Administrator: C:\Windows\system32\cmd.exe - powershell  
PS C:\> Get-Service -Name 'cbps'  
  
Status   Name           DisplayName  
-----  
Running  cbps           CloudBacko Pro Services
```

```
C:\> Administrator: C:\Windows\system32\cmd.exe - powershell  
PS C:\> Get-Service -Name 'OBNfsServer'  
  
Status   Name           DisplayName  
-----  
Running  OBNfsServer    NFS Service (CloudBacko)
```

## 4 Starting CloudBacko Pro

Then there are three (3) methods to start CloudBacko Pro on Windows Server Core using PowerShell.

1. Method 1: Start CloudBacko Pro from link file in the desktop of the user.

```
PS C:\>.\Users\Public\Desktop\“CloudBacko Pro.lnk”
```

A screenshot of a PowerShell terminal window. The title bar reads "Administrator: C:\Windows\system32\cmd.exe - powershell". The command prompt shows the user entering the command `PS C:\> .\Users\Public\Desktop\“CloudBacko Pro.lnk”`. The prompt then moves to the next line, `PS C:\>`.

2. Method 2: Start CloudBacko Pro from exe file in the bin of the installation directory

- i. Change the directory to the bin folder of installation directory.

```
PS C:\>cd “.\Program Files\CloudBacko Pro\bin\”
```

A screenshot of a PowerShell terminal window. The title bar reads "Administrator: C:\Windows\system32\cmd.exe - powershell". The command prompt shows the user entering the command `PS C:\> cd “.\Program Files\CloudBacko Pro\bin\”`. The prompt then moves to the next line, `PS C:\Program Files\CloudBacko Pro\bin>`.

- ii. Run the systemTray.exe with argument -UI.

```
PS C:\Program File\CloudBacko Pro\bin>.\systemTray.exe -UI
```

A screenshot of a PowerShell terminal window. The title bar reads "Administrator: C:\Windows\system32\cmd.exe - powershell". The command prompt shows the user entering the command `PS C:\Program Files\CloudBacko Pro\bin> .\systemTray.exe -UI`. The prompt then moves to the next line, `PS C:\Program Files\CloudBacko Pro\bin>`.

3. Method 3: Start CloudBacko Pro from RunCB.bat in the installation directory.

- i. Change the directory to the bin folder of the installation directory

```
PS C:\>cd “.\Program Files\CloudBacko Pro\bin\”
```

A screenshot of a PowerShell terminal window. The title bar reads "Administrator: C:\Windows\system32\cmd.exe - powershell". The command prompt shows the user entering the command `PS C:\> cd “.\Program Files\CloudBacko Pro\bin\”`. The prompt then moves to the next line, `PS C:\Program Files\CloudBacko Pro\bin>`.

- ii. Run RunCB.bat to startup CloudBacko Pro.

```
PS C:\Program File\CloudBacko Pro\bin>start .\RunCB.bat
```

Another PowerShell command prompt would pop out and show like the following. The upper one is the original, while the lower one is new for RunCB.bat.

```

C:\Windows\system32\cmd.exe - powershell

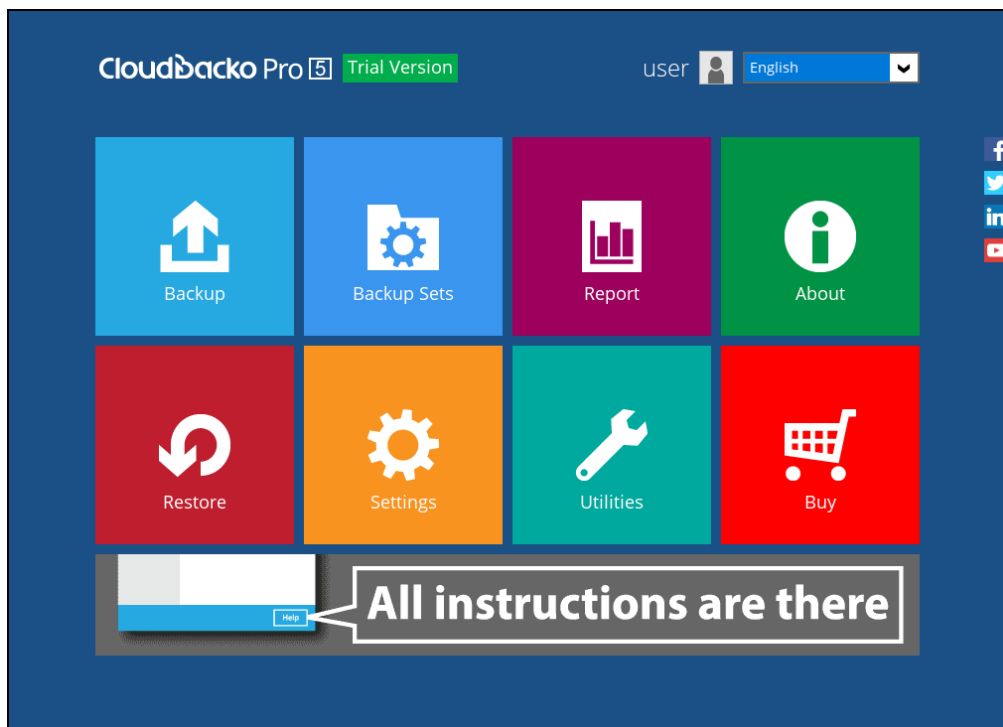
PS C:\Program Files\CloudBacko Pro\bin> start ./RunCB.bat
PS C:\Program Files\CloudBacko Pro\bin>
    
```

```

C:\Windows\system32\cmd.exe

APP_HOME=..
SETTING_HOME=""
JAVA_HOME=..\jvm
JAVA_EXE=..\jvm\bin\b7W.exe
JAVA_OPTS=-Xms128m -Xmx2048m -XX:MaxDirectMemorySize=1024m -Dsun.java2d.noddraw -Dsun.nio.PageAlignDirectMemory=true
JAVA_LIB_PATH=-Djava.library.path=..\bin
PATH=..\bin\X64;..\jvm\bin;..\jvm\bin;C:\Windows\system32;C:\Windows;C:\Windows\System32\Wbem;C:\Windows\System32\WindowsPowerShell\v1.0\;C:\Users\Administrator\AppData\Local\Microsoft\WindowsApps;
CLASSPATH=..\bin;..\bin\cb.jar

C:\Program Files\CloudBacko Pro\bin>..\jvm\bin\b7W.exe -Djava.library.path=..\bin -cp ..\bin;..\bin\cb.jar -Xms128m -Xmx2048m -XX:MaxDirectMemorySize=1024m -Dsun.java2d.noddraw -Dsun.nio.PageAlignDirectMemory=true Gui "" .. ""
JComFlashPlayer failed to start. Please update your Flash player and try again
Press any key to continue . . .
    
```



### NOTE

- Please keep running the prompt for RunCB.bat while running the whole process of CloudBacko Pro. Any time when you close the new prompt, CloudBacko Pro user interface will be shut down.
- After finishing applying CloudBacko Pro, you can close the prompt for RunCB.bat to quit CloudBacko Pro user interface, or you can close CloudBacko Pro user interface and then press any in the RunCB.bat prompt to shut it down.
- During new prompt for RunCB.bat running, you can still make use of the original one to perform other operations.



## 5 Technical Assistance

To contact CloudBacko support representatives for technical assistance, visit the Ticket Support:

<https://www.cloudbacko.com/en/cloudbacko-advanced-cloud-local-server-workstationamazon-S3-google-backup-software-ticket-sla.jsp>

Also use the CloudBacko Wiki for resource such as Hardware Compatibility List, Software Compatibility List, and other product information:

<http://wiki.cloudbacko.com/>

## Appendix

### Appendix A: Uninstall CloudBacko Pro

Before you uninstall CloudBacko Pro, it is recommended that you make a backup of your current CloudBacko Pro settings, using the **[Utilities] -> [Ex/Import Settings] -> [Export Now]** feature to get a copy of the latest settings.sys file.

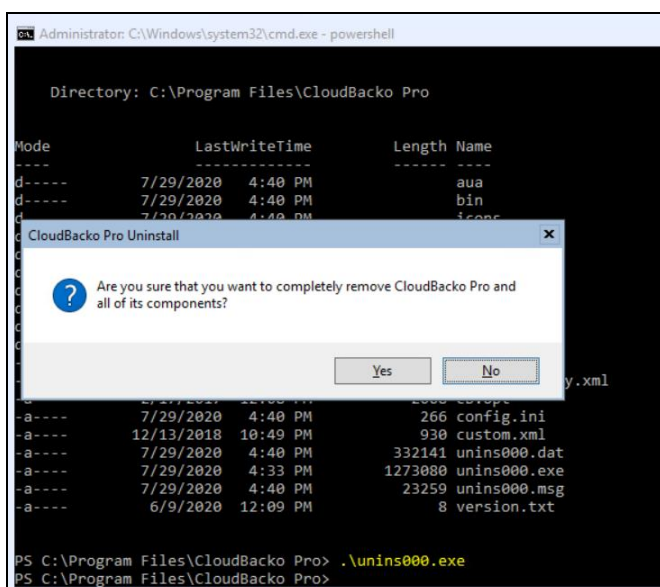
Otherwise, if you intend to re-install CloudBacko Pro either on the same machine or a new machine, you will lose your current settings and access to any backed up data.

1. Change the directory to the installation directory.

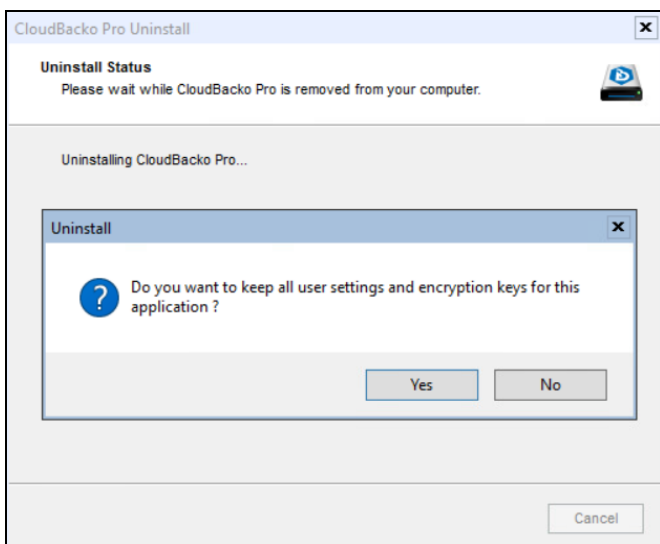
```
PS C:\>cd '.Program File\CloudBacko Pro'
```

2. Execute **.unins000.exe** and click the **Yes** button.

```
PS C:\Program File\CloudBacko Pro>.\unins000.exe
```



3. When you see the following screen:

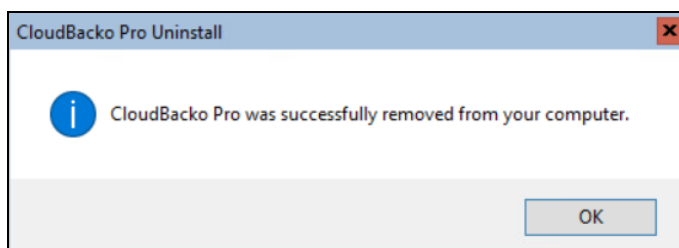


- i. Choose **Yes** to keep all user settings and the encryption keys associated with the users. If you are likely to install CloudBacko Pro on the same machine in the future again, the user settings, e.g. login details, backup sets and so forth will remain in “C:\Users\[username]\.cbp” by default.
- ii. Choose **No** to delete all settings and encryption keys with this uninstallation.

**NOTE**

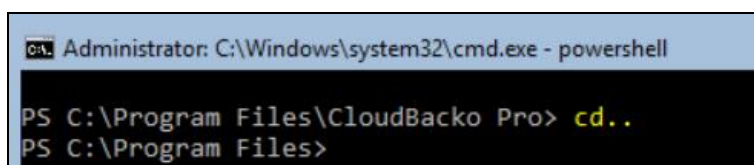
Please keep a separate written record for the encryption key before deleting it.

- iii. The following screen prompts when the uninstallation is completed.



- iv. Optional: If you choose “Yes” to “keep all settings and encryption keys” when you remove CloudBacko Pro, for a later complete removal of all the CloudBacko Pro-related files in your machine, run the following command in the **Program Files** directory and choose **Y**.

```
PS C:\Program File\CloudBacko Pro> cd..
PS C:\Program File>
```



```
PS C:\Program File> rm '.\CloudBacko Pro\'
```

